



QUALITY POLICY

January 2026. Revision 6

This quality policy defines Weir & Carmichael's commitment to product quality and customer satisfaction. It is fully endorsed by the management and directors and is on prominent display throughout the workplace and also on all our on line sites.

Quality is an integral part of our mission and core business values. These guide our actions to ensure that we deliver the highest quality products to satisfy our customers' requirements. The Company is committed to achieving customer satisfaction by the use of robust quality procedures laid down in accordance with ISO9001 : 2015. It is company policy that our activities, products and services satisfy customers' needs and expectations.

We constantly strive to build trusted, sustainable relationships with our staff, customers, and suppliers because these are all vital to our long-term success.

Through the management review process we set and monitor Quality Objectives. The overall company objective is to ensure the continual improvement of its Quality Management System.

Through the use of customer feedback and trend analysis we will promote a culture of continuous improvement. All our staff have a vital role to play in achieving our objectives. Our key objective is the continual improvement of our management system. In doing this we intend to enhance our customer satisfaction and the satisfaction of any interested parties.

Signed  Signed 
Name *Julia Pemberton* Name *Barry Williams*

Position *Director* Position *DIRECTOR*

Date: 15/01/2026